

ABSTRACT OF THE DISCLOSURE

A method, system and program product for implementing communication to download a driver to a target device or business office appliance using an electronic network message or e-mail. A newest driver for the device/appliance may be
5 downloaded from, for example, a service center connected to the device/appliance through a Wide Area Network (WAN) such as the Internet. The device driver of a client computer using the device/appliance may be updated from the target device/appliance if it is determined that a user of the client computer desires to update the driver of the client computer.